



Return Address

Mahironline
Unit - 3B Katella Trading Estate
10A River Road
Barking, IG11 0DG

RETURNS FORM

If you are unhappy with the item and if you would like to refund or exchange, please fill the form for continue. Follow the steps below within 7 days of your item delivery

01. Fill in your personal details (STEP 01) and order details (STEP 02).
02. Please fill the STEP 03 for item details. Tick whether you would like a refund or an exchange.
03. If you require an exchange, make sure you fill in the STEP 04.
04. If you were sent the wrong item, make sure you fill in the details on STEP 05.
05. Enclose the form with your parcel and we will process within 3 working days of receipt.
05. It is your responsibility to send the item safely to us. It would be advisable to use a courier that uses a tracking service.

STEP 01: Personal Details

Name		Country	
Address		Phone	
City		E-mail	
Post Code			

STEP 02: Order Summary

Order Date		Order No.	
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STEP 03: Product Details

QTY	PRODUCT CODE (ML No)	PRICE	REFUND	EXCHANGE	REASON FOR

STEP 04: Exchange Only

PRODUCT CODE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REPLACEMENT ITEM

STEP 05: INCORRECT ITEMS

ORDERD ITEM	CODE RECEIVED ITEM CODE	I WANT THE ORIGINAL ITEM	I WANT A REFUND

All items returned must be in their original condition within 7 days of receiving the item. The goods are your responsibility until they reach our Warehouse. We recommend you use a postal service that insures you for the value of the goods you are returning. We cannot exchange pierced jewellery or accessories due to hygiene reasons. All exchanges are subject to availability. This returns policy does not affect your statutory rights. Please see the T&C.